

FREQUENTLY ASKED QUESTIONS.

1. What are the requirements to use Apple CarPlay™ in my BMW?

Apple CarPlay requires iDrive 5.0 and BMW Navigation system. In addition, you must have an iPhone® 5 or newer running on iOS 9.3 or higher. Your iPhone must also have an active data plan, along with Siri, WiFi and Bluetooth capabilities turned on.

2. Does my iPhone require a USB cable in order for it to connect via CarPlay?

No. BMW enables the wireless and convenient use of your iPhone with CarPlay.

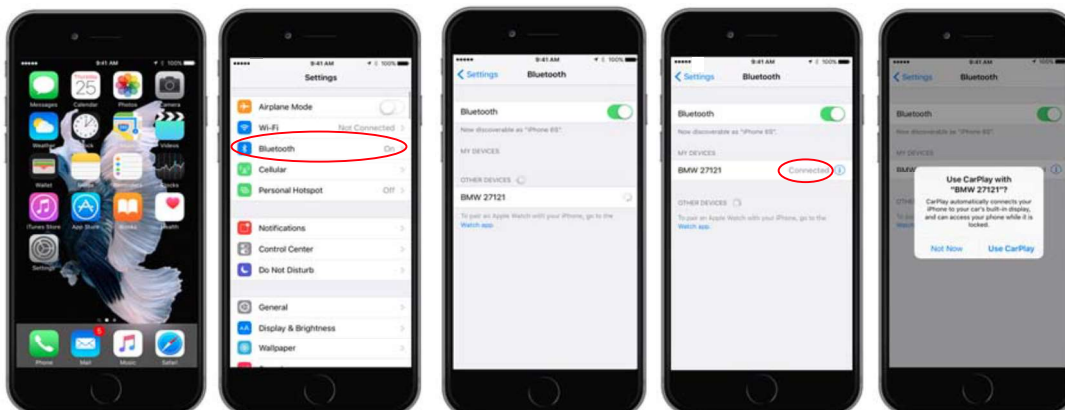
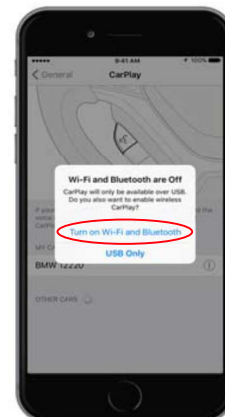
3. How do I connect my iPhone to CarPlay?

You can wirelessly pair your iPhone to CarPlay by following the Get Started Guide on the previous pages.

Please note: it is not possible to connect your iPhone to CarPlay using the USB connector.

4. Can I connect my iPhone to CarPlay directly from Bluetooth via my iPhone?

Alternatively, you can pair your iPhone via the “Bluetooth” settings menu. Select your BMW’s vehicle ID and allow for your iPhone to be connected. Wait for the pop up window to appear and select “Use CarPlay.” Refer to the screenshots below.



Please note: This method may cause confusion if your BMW’s vehicle ID is already in the Bluetooth device list on your iPhone. In such cases, the vehicle ID must first be removed from the Bluetooth device list on your phone.

5. I’ve paired my iPhone as Apple CarPlay, why is my phone not connected via Bluetooth?

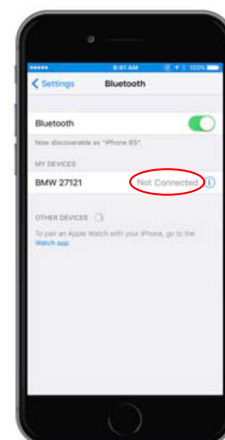
After connecting to CarPlay, your iPhone’s “Bluetooth” settings will show the vehicle’s ID as “Not Connected.” This is normal due to the wireless capabilities.

6. Is CarPlay limited to just one main screen?

The CarPlay interface can have pages just like your iPhone home menus. However, there are direct links from your BMW’s iDrive screens that will take you to the CarPlay menus when needed. For example, the Multimedia menu in iDrive will have a direct link to CarPlay.

7. Will I still be able to use my BMW Apps while using CarPlay?

Unfortunately no, you cannot run BMW Apps and CarPlay in parallel.



Please note: You cannot have your vehicle’s WiFi Hotspot and CarPlay running simultaneously via one device.

Apple CarPlay is a trademark of Apple Inc. iPhone is a registered trademark of Apple Inc. CarPlay is compatible with iPhone 5 and later, and iOS 9.3 and later. For best results, please use the most recent version of iOS. Further information on Apple CarPlay can be found at <https://www.apple.com/ios/carplay/>. Apple is responsible for all content and functionality which is displayed in the vehicle via Apple CarPlay. While using Apple CarPlay, selected vehicle data can be shared with the user’s iPhone to enhance the CarPlay experience. More information can be found at <http://apple.com/privacy/privacy-policy/> and <http://www.bmwusa.com/Standard/Content/PrivacyPolicy/>. Apple CarPlay uses the data plan of the connected iPhone and is subject to the fees and restrictions of the user’s wireless plan. If the iPhone is not connected to a power source, Apple CarPlay is subject to the battery life of the iPhone. While using Apple CarPlay, connection to apps and streaming services may be limited by the connected iPhone’s wireless network connection.